



BaptistCare



WHISTLEBLOWER POLICY

Seen something that doesn't seem right?

Speak Up

Misconduct or unethical behaviour is damaging and can have far reaching implications to our people, business operations and reputation.

BaptistCare has a zero tolerance for misconduct and unethical behaviour which can come in the form of:

- Abuse of authority
- Theft or corrupt activities
- Defrauding the business or our clients
- Significant mismanagement or waste of funds or resources
- Actions that place people at risk of harm
- Actions that cause a significant risk to public safety
- Serious breaches of law

If you have seen any of these or other unethical behaviours, do the right thing and speak up.

Whistleblower Hotline

Available 24 hours a day, 7 days a week

- 📞 1800 254 055
- ✉ baptistcare.whistleblower@au.pwc.com
- 📍 PO Box Q654, Queen Victoria Building NSW 1230

Be Supported

You can speak in confidence with a relevant Service Manager, Human Resources (HR) representative, member of the Executive or the Board, or a BaptistCare Whistleblower Protection Officer (being BaptistCare's Chief Risk Officer and General Manager, Governance and Legal).

Alternatively, you can call our independent Whistleblower Hotline: A free independent hotline run by PricewaterhouseCoopers (PwC) to enable the confidential reporting of unethical and sensitive issues at any time.

BaptistCare will take all reasonable steps to ensure you are protected when you Speak Up. Read about this by accessing our policy on the intranet; Whistleblower Reporting Process Policy <https://bcs4.sharepoint.com/sites/Intranet/ControlledDocuments/PAndP/Whistleblower%20Reporting%20Process.PDF>

Because we care