

Monday 21 December, 2020

Dear families and friends,

Important information for ACT Families and Visitors

Further to the communication that was issued yesterday, we have received updated advice from ACT Health which changes visitor rules with regard to our ACT homes.

From 10:00 am, Tuesday 22 December, the following visitation policy applies:

1. Changes to visitors rules

In-room visits can be held during normal visiting hours at Carey Gardens and Griffith. Visitors must pass the screening questions on arrival and must not have been to any of the case locations listed on the NSW Health website:

<https://www.nsw.gov.au/covid-19/latest-news-and-updates>

2. Reconsider your need to visit

In response to this developing situation, we ask all families and friends to please reconsider any non-essential visits to an aged care home and we strongly request that you limit your visits to our homes wherever possible. We also urge residents to stay in the home unless they need to leave for medical reasons.

3. Communication

The situation is changing day-by-day and we will provide an update when new information becomes available. We understand that Christmas is approaching and we will update you as soon as possible.

We will continue to monitor the advice from the ACT Health, and advise you if any changes are required. This may mean that notifications and advice, from time to time, may be sent out at short notice and may also involve some differences between homes, based on the local situation.

We thank you again for your ongoing support as we respond to this rapidly evolving situation.

Allan Waters



BaptistCare General Manager – Residential Services