

Wednesday 23 December, 2020

Dear families and friends,

Updated Advice for all Families and Visitors

Following updated advice received from Health authorities, we are pleased to let you know of reduced restrictions on visiting our Aged Care Homes. This afternoon's advice received changes the visitation policy for homes based on their locations. Please see the following restrictions for visiting our aged care homes at this time.

1. Homes located in the ACT, effective from Thursday 24 December

- **These Homes include: Griffith Centre and Carey Gardens.**
- Visitors are able to see their loved ones during visiting hours.
- Visitors must wear a surgical mask.
- Visitors who have been to any of the case locations, or have been to Greater Sydney in the last 14 days, or have a fever or symptoms of COVID-19 will not be permitted to visit.
- Exceptional circumstance visits (end of life) can be arranged through your local Home.
- Residents can leave the home to attend a small family gathering that is preferably held outside, and where COVID Safe behaviours are practised.
- All visitors to ACT Homes are required to have a current influenza vaccination.
- Christmas day lunch for those who have booked can proceed.

2. Homes located in Greater Sydney, effective from Thursday 24 December to at least 11:59pm on Wednesday 30 December.

- **These Homes include: The Gracewood, Aminya, Dorothy Henderson Lodge, Shalom, Cooinda, Warena, Morven Gardens, Bethshan and Orana.**
- All visitors must wear a surgical mask.
- Up to two visitors per day are permitted to visit a resident during visiting hours
- Visitors who have been to any of the case locations or have a fever or symptoms of COVID-19 will not be permitted to visit.

- Exceptional circumstance visits (end of life) can be arranged through your local Home.
 - Residents should not leave the home to attend family gatherings and group excursions unless the visit is essential. Residents who do leave may be required to go into 14-day self-isolation upon return.
 - If you could delay your visits and festive celebrations over the next week, please do so in light of the current situation.
 - **Christmas day lunch for those who have booked can proceed, however the maximum of two visitors per day rule still applies.**
- 3. Homes located in Regional NSW, effective from Thursday 24 December to at least 11:59pm on Wednesday 30 December.**
- **These Homes include: Warabrook Centre, Kularoo, George Forbes House, Niola Centre, Caloola Centre, Mid Richmond Centre and Maranoa Centre.**
 - There is no restriction on the number of visitors who reside in regional NSW, visiting a resident during visiting hours.
 - All visitors must wear a surgical mask.
 - Up to two visitors per day from Greater Sydney are permitted to visit a resident and must wear a surgical mask.
 - Visitors who have been to any of the case locations or have a fever or symptoms of COVID-19 will not be permitted to visit.
 - Exceptional circumstance visits (end of life) can be arranged through your local Home.
 - Residents can leave the home to attend a family gathering, provided there are no people at the event who have been to a COVID-19 case location or who are close contacts to a person confirmed with COVID-19.
 - **Christmas day lunch for those who have booked can proceed, however the maximum of two visitors per day rule (from Greater Sydney) still applies.**

These restrictions will remain in place until at least Wednesday 30 December 2020, unless otherwise advised.

We appreciate your cooperation and understanding at this time as we do everything we can do keep your loved ones safe.

We wish you all a safe and Merry Christmas.



Allan Waters

BaptistCare General Manager – Residential Services