

Wednesday, October 13, 2021

Dear Family Members and Carers,

Thank you for your ongoing patience over the last two months with the many COVID-19 restrictions affecting the broader community and aged care homes in the ACT. I know the separation has been difficult for you, your loved one and the Care Teams that support them. I'm pleased restrictions are slowly lifting, and we can safely welcome visitors back to each home from Friday 15th October.

The Public Health advice has been updated and is effective as of **Friday, 15 October 2021**. **Residents** can have visitors in the home from this date under the arrangements listed below.

Please carefully read through the information in this letter to ensure you can safely see your loved one. This information applies to the following home:

- Griffith
- Carey Gardens

Vaccination status

- Only fully vaccinated people, 12 years of age and over, can visit, where the second dose has been completed at least 14 days prior to the first visit.
- You must provide evidence of your double-dose vaccination status to the Reception staff on arrival for your first visit before entering the home.

Requirements for having visitors

- Visiting hours will be Monday to Friday, 10:00am – 5:00pm, and weekends 10:00am – 3:00pm. There will be a maximum of two visitors per resident each day. BaptistCare would encourage families to communicate their visiting plans with each other to avoid any disappointment caused by the limit in visitor numbers at this time.
- Please remember that your visit will occur in your loved one's room or an outdoor space only.
- All hand hygiene and social distancing requirements continue to apply.

Entry procedures

- Your temperature will be taken automatically by the Rapid Global terminal. If your temperature is above 37.5°C, you will be unable to enter the home on that day. We will notify your loved one and reschedule the visit.

- BaptistCare will supply a surgical mask for you to wear at all times while in the home.
- We have placed additional hand hygiene stations throughout the home for you to use during the visit.

Social leave

- BaptistCare is not aware at this time of any changes in advice regarding resident social leave. We will communicate the changes as soon as we become aware of them.

Snap lockdowns

- Unexpected changes to ACT Health advice can occur at short notice, which may necessitate changes to the advice we have shared today. If changes do occur, we will provide further advice to you.
- If you live in an area in NSW or ACT that goes into lockdown, we will reschedule your visit for after the lockdown lifts.

Hairdressers

- We are pleased to share that hairdressers will return next week with COVIDSafe plans in place. Our hairdressers will take a little while to catch up, so please be patient with them.

If you have any questions about this information, please don't hesitate to contact the Care Team in your home.

We look forward to welcoming you back to the home, and we hope seeing your loved one brings you and them great joy.

Kind regards,



Allan Waters
General Manager, Residential Services and Retirement Living