

Wednesday, 24 August 2022

Dear families and carers,

Thank you for your ongoing patience with the changes to visitor arrangements at each home due to COVID-19. We know you are keen to visit your loved one, and each resident looks forward to your visit.

After careful consideration and a risk assessment, we have changed the visitor arrangements for our aged care homes. Starting from **Monday, 29 August, 2022**, the following arrangements will be in place:

#### Unvaccinated Visitors

- Can now visit loved ones in the home
- Will need to take a RAT on arrival at the home and must wear an N95 mask or other PPE as directed by the home
- All visits will take place in the resident's room or an outdoor area
- Where the resident is able, they must consent to the visit

#### Vaccinated Visitors

- May need to take a RAT on arrival and/or wear PPE depending on the rate of community transmission in the local area, at this time masks are still mandatory

Each resident can continue to have daily visits of two adult visitors and two children under 12 years old. Please speak to the Residential Manager if you would like an exception to this limit for a special reason, such as a birthday.

Each home may need to change these visitor arrangements depending on the rate of community transmission in the local area or if the home has a COVID-19 exposure or outbreak. Please continue to check the website regularly for the most up-to-date information about visiting each home. <https://baptistcare.org.au/updates-for-families> We ask you to be patient if the home needs to temporarily close to visitors. Should this happen, it is at the instruction of the local Public Health Unit to prevent further virus transmission. We will reopen the home to visitors as soon as it is safe to do so.

Thank you for your ongoing support of our staff, who work tirelessly to ensure the safety and care of the residents.

We hope you keep safe and well.

Sincerely,



Allan Waters  
General Manager, Residential Services and Retirement Living