

Wednesday 18 August 2021

Dear Family Members and Carers,

I am writing to update you on changes to visitation requirements for aged care homes in regional NSW.

Due to the increasing numbers of COVID-19 cases in regional NSW, the Stay At Home order has been extended to all of regional NSW until at least 12:01am on Sunday, 22 August 2021. Restrictions to visiting include:

- Homes are closed to visitors until at least 12:01am on Sunday, 22 August 2021;
- Residents are not allowed to leave their aged care home except for essential circumstances such as medical appointments;
- Residents do not need to wear a facemask inside the home; and
- Residents must wear a surgical facemask if they leave the home.

Any resident who wishes to wear a surgical facemask during this time will be provided one by BaptistCare.

To arrange a visit under exceptional circumstances or compassionate reasons, please speak to your Residential Manager.

I understand it is distressing for family members and carers not to visit your loved ones in person during this time. Each home will work to keep you in touch with your loved ones through online technology and phone calls.

I encourage you to pay attention to the Stay-At-Home orders and exercise caution when leaving your home. Please remember to socially distance, wear a facemask and follow appropriate hygiene measures.

BaptistCare is committed to keeping residents and staff safe and following the advice of NSW Health as they too work to keep residents safe.

We will update you as NSW Health releases new information. If you have any questions or concerns about these restrictions, please don't hesitate to speak to your Residential Manager.

Kind regards,



Allan Waters, General Manager – Residential Services and Retirement Living