

Friday 20 August 2021

Dear Family Members and Carers,

I am writing to let you know that the Stay At Home order for Greater Sydney has been extended until at least Thursday, 30 September 2021.

Restrictions to visiting have not changed and are listed below:

- Homes are closed to visitors until at least Thursday, 30 September 2021;
- Residents are not allowed to leave their aged care home except for essential circumstances such as medical appointments;
- Residents do not need to wear a facemask inside the home; and
- Residents must wear a surgical facemask if they leave the home.

Any resident who wishes to wear a surgical facemask during this time will be provided one by BaptistCare.

I understand this will be disappointing for many of you as you were hoping to visit your loved one soon. I encourage you to stay in contact via technology such as phone calls and online chats. Our team is making plans to enable you to have in-person visits, such as the Safe Visitor Spaces implemented last year when the Health Order allows.

To arrange a visit under exceptional circumstances or compassionate reasons, please speak to your Residential Manager.

We will update you as NSW Health releases new information. If you have any questions or concerns about these restrictions, please don't hesitate to speak to your Residential Manager.

Kind regards,



Allan Waters
General Manager – Residential Services and Retirement Living