

Friday 7 August, 2020

Preventative Closure of BaptistCare Aminya Centre

Dear families and friends,

We are contacting you with new information regarding **Aminya Centre**, which effective immediately has been **preventatively closed to visitors, by Western Sydney Local Health District Public Health Unit**.

Three residents are currently exhibiting flu-like respiratory symptoms at Aminya Centre, and the Public Health Unit staff will shortly be onsite to test these residents for influenza and COVID-19.

This preventative closure means that families and visitors cannot visit the home or take residents for excursions or appointments.

The families of affected residents have been contacted.

We will have further information once test results have been provided to us, however at this time affected residents have been isolated to their rooms, and we are implementing preventative protocols across the home.

The home will remain closed to visitors until the Public Health Unit advise further. Our Connections Coordinator, Nazreen Hameed is available to make appointments for families for telephone and video calls, and can be contacted on 0490847336 or through the Acuity scheduling website <https://app.acuityscheduling.com/schedule.php?owner=19387604>

We do understand this will cause some concern for you and for our residents, however we are taking preventative measures to minimise the risk of influenza and COVID-19.

If you have any concerns or questions, please do not hesitate to contact Residential Manager, Joanne Loke on 0434691670.

We will be in touch as soon as possible to update you on this situation, and we thank you for your ongoing support as we do all we can to protect your loved ones during this time.

Kind regards,

Allan Waters

General Manager – Residential Services