

Monday, 20 December 2021

Dear Residents, Family Members, and Carers,

Given the rise in COVID-19 case numbers in the Parkes/Orange district, we have decided to leave Niola Centre closed to visitors for another 72 hours.

We know this is upsetting for you and your loved ones, particularly this close to Christmas. Please be assured we have only made this decision for the safety and wellbeing of the residents and staff at Niola. We are monitoring the situation and will hopefully reopen the home to visitors again soon.

We may also need to cancel the Christmas lunch for visitors depending on case numbers in the local area. Should this happen, we will notify you as soon as we can. The Christmas lunches for residents will go ahead as planned, provided we can offer them in a socially distanced and safe manner.

We hope you have a safe and joyful Christmas, and we hope to welcome you back to the home when the situation in the local area is clearer.

Sincerely,



Allan Waters
General Manager, Residential Services and Retirement Living