

Wednesday, October 27, 2021

Dear Family Members and Carers,

As restrictions ease, the possibility of COVID-19 entering a home will increase. Consequently, BaptistCare will introduce measures recommended by NSW and ACT Health to improve the safety of both staff and residents.

When you arrive at the home, you may notice staff wearing goggles or face shields in addition to facemasks. The decision to increase Personal Protective Equipment (PPE) levels is influenced by a risk-based approach to infection case numbers in the local communities. There are several benefits to the increased PPE:

- It further protects staff from contracting or spreading COVID-19;
- It reduces the length of time staff may need to isolate themselves from work in the unfortunate instance they encounter a positive COVID-19 case in the workplace; and
- It benefits residents as we can bring staff back to work quickly and ensure continuity of care with staff who are known to residents.

Visitors to the home are not required to wear the increased PPE; this is only for staff.

Not every home will have staff in increased PPE all the time. Each home will review local case numbers daily and implement the increased PPE based on the number of transmissions in the local area. As case numbers reduce, staff will stop wearing the increased PPE.

If you have any questions about this information, please don't hesitate to contact the Reception Desk at your home.

Kind regards,



Allan Waters
General Manager, Residential Services and Retirement Living