

Friday, 12 November 2021

Dear Family & Friends,

I am writing to update you on visiting arrangements for the following homes:

- Maranoa
- Mid Richmond
- Warabrook
- Kularoo
- Bethshan Gardens
- Orana
- Niola
- Caloola
- George Forbes House
- Griffith Centre
- Carey Gardens

### **Updated Visitor Guidelines – People over 12 years of age**

Residents are welcome to have two visitors per day, aged 12 years and over, who are double vaccinated against COVID-19. The second dose of the vaccine must have been administered more than 14 days before the visit. Visitors must be able to show proof of vaccination when entering the home.

Please coordinate your visit with family members if you expect others in your family will want to visit your loved one on the same day as you.

We are continuing to ask a range of screening questions at each of our homes. Please ensure that you check-in using the Rapid Global terminal. If you are unwell, please reschedule for another day.

The Government has not yet provided information on if or when unvaccinated adults may visit an aged care home. We will update you on this when we receive further advice from NSW Health.

Face masks still need to be worn during your visit.

Rapid Antigen Testing (RAT) may be required at the time of entry. The use of RAT's is based on local case numbers. These change daily, and the need for Rapid Antigen Testing may change daily.

The restrictions for end-of-life visits have been eased. In this situation, up to four people (including unvaccinated people) can visit their loved one at a time. Please talk directly with the staff at your local home if this situation applies to you.

### **Children under 12 years of age**

Children under 12 can now visit aged care homes, provided they are accompanied by a fully vaccinated adult.

We ask that you carefully consider the circumstances before bringing children under 12 years of age into the aged care home. Vaccinations are not yet available for this group of people, and the risk of transmission of the virus remains. If you decide to bring a child under 12 to visit, please note the following:

- Each child's details must be entered into Rapid Global, and the screening questions answered. We are required to keep records of all visitors, including children.
- If your child has attended a school or childcare setting that has been subject to closure because of COVID-19, please don't bring them to the home until at least 14 days following the event.
- If your child is unwell, please reschedule the visit.
- Please bring a suitable mask for your child, if they can wear one.

We are all hopeful we can discontinue all restrictions on visiting our aged care homes soon. We appreciate your patience and understanding as we strive to keep all residents, staff, and their families as safe as possible. As always, if you have a concern or request, please talk directly with the staff at your local home.

Regards



Allan Waters  
General Manager – Residential Services and Retirement Living