

Monday 13 September 2021

Dear Family Members and Carers,

I am delighted to let you know that as of 10:00am on Tuesday, 14 September 2021, a limited number of visitors can return to the following homes:

- Mid-Richmond
- Maranoa Centre
- Kularoo Centre
- Caloola Centre

NSW Health has still implemented some requirements for visitors:

- Residents may have up to two visitors per day, provided the visitors have not been to a Stay-At-Home LGA in the past 14 days;
- All visits must take place in the resident's room; and
- All visitors must wear a facemask.

Residents are now permitted to:

- Leave the home and attend a small family gathering provided it abides by the current Public Health Order; and
- May not enter an area that is listed as a Stay-At-Home LGA.

Please do not visit your loved one if you:

- Have any cold or flu-like symptoms or are COVID-19 positive;
- Have been to a case location or Stay-At-Home LGA in the last 14 days;
- Are awaiting a negative COVID-19 test result; or
- Are a close contact of a person with COVID-19 during their isolation period.

Please ensure you continue to abide by all social distancing and hygiene measures when in the home. It is essential we keep the residents and staff safe now that we are open for visitors again.

I know you will be thrilled to visit your loved one in the coming weeks, and we look forward to welcoming you back to the home.

Kind regards,



Allan Waters  
General Manager – Residential Services and Retirement Living