

Thursday 23 September 2021

Dear Family Members and Carers,

I know the extended lockdown has prevented you from visiting your loved ones, and you are anxious to visit them again soon. The situation in the ACT and Queanbeyan areas is slowly improving; however, case numbers are still high in both locations.

BaptistCare is monitoring the situation in both states and waiting for advice from NSW Health and ACT Health informing us that restrictions have eased. Until we receive this advice, we are unable to reopen the home to visitors.

I know the visitor restrictions are upsetting; however, we continue to follow the advice of health authorities as it is the best way to keep your loved ones safe from contracting COVID-19.

I ask for your continued patience as the situation evolves. We will let you know as soon as health authorities in each state confirm it is safe to open the home to visitors again.

Kind regards,



Phillip Brown
Regional Operations Manager