

Friday, 18 June 2021

Dear Family Members and Carers,

I am writing to update you on changes to visitation requirements for aged care homes in the Greater Sydney region (including metropolitan Sydney, Nepean, and the Blue Mountains).

As a result of new community transmission cases of COVID-19 in Sydney, NSW Health have advised the following entry requirements are in place for aged care homes in the Greater Sydney region until further notice:

- All visitors must wear a surgical facemask
- Residents may have a maximum of two visitors each day
- Visits should take place in the resident's room

These new restrictions affect the following homes:

- Gracewood Centre
- Cooinda Court
- Dorothy Henderson Lodge
- Morven Gardens
- Aminya Centre
- Warena Centre
- Shalom Centre

We know the implementation of these changes right before the weekend is very disappointing for you. I encourage you to contact your loved ones through online communication tools where possible.

You are still welcome to take your loved one on an outing; however, please ensure the venue complies with the most recent advice from the Chief Health Officer, including:

- Avoid crowded indoor areas such as shopping centres and restaurants
- Appropriate physical distancing and hand hygiene practices
- No attendee has visited anywhere listed as a case location by any state health department
- No attendee has been a close contact of a person with COVID-19 in the last 14 days
- No attendee lives in a household with a person who is self-isolating
- No attendee is waiting for a COVID-19 test result

While these restrictions may be disappointing, BaptistCare is committed to keeping residents safe by reducing the risk of transmission of COVID-19 into aged care homes. We are also committed to following the advice of NSW Health as they too work to keep residents safe.

Please do not visit your loved one if you experience any type of COVID-19 or flu-like symptoms, including but not limited to fever, dry cough, sore throat and tiredness.

If you have any questions or concerns about these new visitation requirements, please don't hesitate to speak to your Residential Manager.

Regards,



Allan Waters

General Manager – Residential Services & Retirement Living