

Thursday, 24 June 2021

Dear Family Members and Carers,

I am writing to update you on changes to visitation requirements for aged care homes in the Greater Sydney region (including metropolitan Sydney, Nepean, the Blue Mountains, Illawarra and Central Coast).

As a result of the increasing number of community transmission cases of COVID-19 in the Greater Sydney area, the Chief Health Officer has advised the following entry requirements are in place for aged care homes in the Greater Sydney region until further notice:

- Residents are discouraged from leaving the home to attend large gatherings
- Residents do not need to wear a facemask in the home
- Residents must wear a surgical facemask if they leave the home
- All visitors must wear a surgical facemask
- Residents may have a maximum of two visitors each day
- Visits should take place in the resident's room

These restrictions affect the following homes:

- Gracewood Centre
- Aminya Centre
- Cooinda Court
- Warena Centre
- Dorothy Henderson Lodge
- Shalom Centre
- Morven Gardens
- Orana Centre

If you do decide to take your loved one out of the home, please ensure the venue complies with the most recent advice from the Chief Health Officer, including:

- Avoid crowded indoor areas such as shopping centres and restaurants
- Appropriate physical distancing and hand hygiene practices
- No attendee has visited anywhere listed as a case location by any state health department
- No attendee has been a close contact of a person with COVID-19 in the last 14 days
- No attendee lives in a household with a person who is self-isolating
- No attendee is waiting for a COVID-19 test result

BaptistCare is committed to keeping residents safe by reducing the risk of transmission of COVID-19 into aged care homes. We are also committed to following the advice of NSW Health as they too work to keep residents safe.

Please do not visit your loved one if you experience any type of COVID-19 or flu-like symptoms, including but not limited to fever, dry cough, sore throat and tiredness. If you experience any of these symptoms, I encourage you to get a COVID-19 test and self-isolate until you receive a negative result, as per the directions of NSW Health.

If you have any questions or concerns about these new visitation requirements, please don't hesitate to speak to your Residential Manager.

Regards,



Allan Waters

General Manager – Residential Services & Retirement Living