

Thursday 6 May 2021

Dear Residents, Carers and Family Members,

I am writing to update you on changes to visitation requirements for aged care homes in the Greater Sydney region (including metropolitan Sydney, Nepean, Blue Mountains, and the Central Coast).

As a result of two new community transmission cases of COVID-19 in Sydney, NSW Health have advised the following entry requirements are in place for aged care homes in the Greater Sydney region until further notice:

- All visitors must wear a facemask
- Residents may have a maximum of two visitors each day
- Residents may have different visitors each day
- Visits should take place outdoors where possible

These new restrictions affect the following homes:

- Gracewood Centre
- Bethshan Gardens
- Orana Centre
- Coinda Court
- Dorothy Henderson Lodge
- Morven Gardens
- Aminya Centre
- Warena Centre
- Shalom Centre

We know Mother's Day is this Sunday, and the implementation of these changes right before this important day are very disappointing for you. I encourage you to find other ways to celebrate with your mum, including online chats using technology, phone calls, or sending gifts and cards.

We know many of you were hoping to take your loved one out on Sunday. If you still want to take your loved one on an outing, please make sure the venue complies with the most recent advice from the Chief Health Officer, including:

- A maximum of 20 guests in the home
- Appropriate physical distancing and hand hygiene practices
- No attendee has visited anywhere listed as a case location by any state health department
- No attendee has been a close contact of a person with COVID-19 in the last 14 days
- No attendee lives in a house with a person who is self-isolating
- No attendee is waiting for a COVID-19 test result

While these restrictions may be disappointing, BaptistCare is committed to keeping residents safe by reducing the risk of transmission of COVID-19 into aged care homes. We are also committed to following the advice of NSW Health as they too work to keep residents safe.

If you have any questions or concerns about these new visitation requirements, please don't hesitate to speak to your Residential Manager.

Regards,



Allan Waters

General Manager – Residential Services & Retirement Living