

Saturday, 26 June 2021

Dear Family Members and Carers,

Following the **new Stay At Home orders issued by NSW Health on Saturday, 26 June**, I am writing to update you on changes to visitation requirements for BaptistCare aged care homes in NSW.

Please read the information carefully as different restrictions apply to different regions.

HOMES IN THE GREATER SYDNEY REGION (including metropolitan Sydney, Nepean, the Blue Mountains, Illawarra and Central Coast).

These restrictions affect the following homes:

- Gracewood Centre
- Aminya Centre
- Cooinda Court
- Warena Centre
- Dorothy Henderson Lodge
- Shalom Centre
- Morven Gardens
- Orana Centre

As a result of the **new Stay-at-Home orders** from NSW Health, the following restrictions are in place for Greater Sydney:

- Homes are closed to visitors until at least 11:59pm on Friday, 9 July
- Residents are not allowed to leave their home except for essential circumstances such as medical appointments
- To arrange a visit under exceptional circumstances, such as end of life visits, please speak to your Residential Manager.

HOMES IN THE REST OF NSW

These restrictions affect the following homes:

- Maranoa Centre
- Bethshan Gardens
- Kularoo
- Niola
- Warabrook Centre
- Caloola
- Mid-Richmond
- George Forbes House

As a result of the **new Stay-at-Home orders** from NSW Health, the following restrictions are in place for the rest of NSW:

- All visitors and staff must wear a surgical facemask inside the home
- One person per 4sqm inside the home
- Visitors who have been to any part of the Greater Sydney region including Sydney, the Central Coast, Illawarra and Blue Mountains since 21 June 2021 are excluded from visiting the home for a minimum of 14 days after leaving the affected areas.

I understand it is distressing for family members and carers not to be able to visit your loved ones in person during this time. Each home will work to keep you in touch with your loved ones through online technology and phone calls.

I encourage you to pay attention to the Stay-at-home orders and exercise caution in leaving your home. Please remember to socially distance, wear a facemask and follow appropriate hygiene measures. Any resident that wishes to wear a surgical facemask during this time will be provided one by BaptistCare.

BaptistCare is committed to keeping residents safe and following the advice of NSW Health as they too work to keep residents safe.

We will continue to update you as NSW Health releases new information. If you have any questions or concerns about these new restrictions, please don't hesitate to speak to your Residential Manager.

Regards,



Allan Waters

General Manager – Residential Services & Retirement Living