

Tuesday 1 February, 2022

Dear Resident,

I'm writing to you today as I am pleased to announce that BaptistCare NSW & ACT have entered into an agreement to acquire The Grange Lifestyle Village. From what I've seen of the energy and atmosphere here in Wagga, we're a great fit.

I've been able to walk the grounds of The Grange recently and appreciate the independent living lifestyle here. I can understand why you made the decision to call it home. It's beautiful. The sense of community is palpable, and the signature winery is a nice touch.

At BaptistCare, we grow strong and caring communities where people just like you value their personal well-being and each other. In our experience, and across everything we do, we see people thrive with love, respect, reliability and empowerment.

Rest assured that our organisation has a very strong reputation for placing the best interests of our staff and the people we serve first. We're no strangers to your area, nor the opportunities that exist in the region. BaptistCare is committed and invested here, and we have been since 1979. We deliver a range of aged care and community services, including BaptistCare Caloola Centre, BaptistCare At Home, and HopeStreet Wagga.

The Grange will be the second retirement village BaptistCare owns and operates in the Riverina region alongside BaptistCare Watermark Village in Church Street Wagga. The Grange will join our other ten villages across NSW, and one is scheduled to be opened in April 2022 in the ACT.

We'll be keeping you well informed during the coming months and look forward to hearing your insights too. From humble beginnings in 1944, we have grown to 3,600 employees with a further 800 volunteers.

We're proud to play a part as one of our nation's most respected care providers and warmly welcome you to the fold. You're in great company. We walk alongside 17,500 people living well across 75 locations, including affordable housing, no-interest loans, and services for women and children escaping violence. And we continue to grow; in December of last year, work commenced on a multi-million dollar redevelopment of BaptistCare Caloola Aged Care Centre here in Wagga.

Please know that in everything we do, we do it 'Because we care'. We look forward to demonstrating that in action over the coming months of transition and well into the future.

## **You're invited!**

BaptistCare plans to meet with residents who would like to attend The Grange Community Centre on:

### **Tuesday, 8 February**

**From 12:00pm -1:00pm and a second meeting time is available from 2:30pm – 3:30pm.**

These meetings will allow us to introduce ourselves and meet members of our Leadership Team: Allan Waters, General Manager of Residential Services and Retirement Living, Averil Gillham, Operations Manager Retirement Living and Matthew Bond, General Manager for People and Culture, and myself.

We look forward to meeting you all and sharing some information about BaptistCare. We're also more than happy to address any questions you might have.

We look forward to meeting you.

Warm regards,



Charles Moore  
Chief Executive Officer

**For more information about BaptistCare and our commitment to the Wagga region, please visit: [BaptistCare.org.au/TheGrangeResidentComms](http://BaptistCare.org.au/TheGrangeResidentComms)**