

Thursday 7 January, 2021

Dear families and friends,

Firstly, allow me to thank you for your ongoing cooperation and support this last few weeks as we work with Health authorities to manage the safety and well-being of our residents, families and staff.

Restrictions for the Greater Sydney area homes have been reduced. The current advice from Health authorities and the details of new visiting guidelines are set out below. Please carefully read through the changes as they relate to your region and home.

### **Updated Advice for all Families and Visitors**

**The below visitation requirements will continue until further notice.**

#### **1. Homes located in Greater Sydney**

- **These Homes include: The Gracewood, Aminya, Dorothy Henderson Lodge, Shalom, Coinda, Warena, Morven Gardens, Bethshan and Orana.**
- Residents may have a maximum of two visitors each day. They may have different visitors each day, provided that the visitor does not reside in The Northern Area of the Northern Beaches, City of Wollongong, Cumberland City Council or the Canterbury Ward of Canterbury Bankstown Council.
- All visitors must wear a surgical mask.
- Visitors must pass all the screening questions before a visit can proceed.
- Those who have a fever or symptoms of COVID-19 will not be permitted to visit.
- Those who have visited the latest COVID-19 locations in NSW at the times and dates listed, excluding the monitor for symptoms list, will not be permitted to visit. It is a requirement that you review the Case Locations before you travel to the home: [www.nsw.gov.au/covid-19/latest-news-and-updates](http://www.nsw.gov.au/covid-19/latest-news-and-updates)
- Exceptional circumstance visits (end of life) can be arranged through your local Home.

## 2. Homes located in Regional NSW

- **These Homes include: Warabrook Centre, Kularoo, George Forbes House, Niola Centre, Caloola Centre, Mid Richmond Centre and Maranoa Centre.**
- Residents may have a maximum of two visitors each day. They may have different visitors each day, provided that the visitor does not reside in The Northern Area of the Northern Beaches, City of Wollongong, Cumberland City Council or the Canterbury Ward of Canterbury Bankstown Council.
- All visitors must wear a surgical mask.
- Visitors must pass all the screening questions before a visit can proceed.
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- Exceptional circumstance visits (end of life) can be arranged through your local Home.

## 3. Homes located in the ACT

- **These Homes include: Griffith Centre and Carey Gardens.**
- Visitors are able to see their loved ones during visiting hours.
- Visitors must wear a surgical mask.
- Visitors who have been to Greater Sydney in the last 14 days will not be permitted to visit.
- All visitors must wear a surgical mask.
- Visitors must pass all the screening questions before a visit can proceed.
- Those who have a fever or symptoms of COVID-19 will not be permitted to visit.
- Those who have visited the latest COVID-19 locations in NSW at the times and dates listed, excluding the monitor for symptoms list, will not be permitted to visit. It is a requirement that you review the Case Locations before you travel to the home: [www.nsw.gov.au/covid-19/latest-news-and-updates](http://www.nsw.gov.au/covid-19/latest-news-and-updates)
- Exceptional circumstance visits (end of life) can be arranged through your local Home.
- All visitors to ACT Homes are required to have a current influenza vaccination.



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These restrictions will continue until further notice.

Thank you again for your cooperation and understanding at this time as we do everything we can do to keep us all safe.

**Allan Waters**

BaptistCare General Manager – Residential Services