

Friday, 14 October 2022

Dear residents, families and carers,

The NSW Government is reducing community restrictions and isolation requirements for people with COVID-19. Following these changes, NSW Health has changed visitor advice for aged care homes. I am pleased to let you know we have made some changes to our visitor arrangements in line with the advice from NSW Health.

**Changes to visitor arrangements starting on WEDNESDAY, 19 OCTOBER:**

- There is no longer any restriction on the number of people who can visit a resident in a home
- Where possible, visits should be held outdoors or in well-ventilated areas away from other residents
- Facemasks may be removed to communicate with a resident who is hard of hearing, provided social distancing is observed

**Visitor arrangements that haven't changed:**

- All visitors over 12 years of age are required to wear a facemask that BaptistCare will provide
- You may be required to take a RAT before entering the home
- Visitors are encouraged to maintain social distancing, particularly in communal areas
- The home or parts of the home may temporarily need to close to visitors during a COVID-19 exposure or outbreak

**Please DO NOT visit a BaptistCare home if:**

- You have tested positive for COVID-19 in the past seven days unless approved by the Residential Manager on compassionate grounds
- You are unwell, or have experienced any COVID-19 symptoms in the past seven days
- You have been in close contact with a COVID-19 positive person in the past seven days

For more information about visitation advice from NSW Health, please visit

<https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>



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All visitation arrangements for each home are updated regularly on the BaptistCare website. To find your home's visitation arrangements or COVID-19 outbreak status, please visit <https://baptistcare.org.au/updates-for-families>

Thank you for your ongoing support as we care for your loved ones and work to keep both residents and staff safe and well.

Sincerely

Allan Waters  
General Manager, Residential Services and Retirement Living