



Community Services Our Social Return on Investment

WE'RE MEASURING OUR SOCIAL IMPACT ON THE COMMUNITIES AND PEOPLE WE SERVE.

SERVING VULNERABLE AUSTRALIANS SINCE
1944



CARING FOR OVER
4,350
CUSTOMERS



16
SITES
ACROSS NSW

42,920
SERVICES TO
4,353
PEOPLE

*“Our Community Services team supports people in **urgent need**, including one-off, regular and **intensive support**.”*

62,839
MEALS PER YEAR

SNAPSHOT: COMMUNITY SERVICES SOCIAL IMPACT

AVOIDED
\$0.7
MILLION
IN HOSPITALISATION COSTS IN FY22

\$13.3
MILLION
ECONOMIC CONTRIBUTION IN SALARIES AND WAGES

AVOIDED
\$17.5
MILLION
IN DOMESTIC VIOLENCE COSTS

CHAPLAINCY SUPPORT IMPROVED MENTAL HEALTH OUTCOMES

VALUED AT
\$15
MILLION

*“Food and emergency relief, counselling and pastoral care may alleviate daily challenges and provide individuals with the **confidence and support** to pursue and maintain employment.”*

DELIVERED
\$0.3
MILLION
IN WELFARE IMPROVEMENTS

The BaptistCare SROI framework is built on five impact areas:



SROI = \$2.22

FOR EVERY \$1
BAPTISTCARE SPENDS,

WE GIVE BACK \$2.22
TO THE COMMUNITY.



Scan the QR code to read the full report.